



# **RAFFLES GIRLS' PRIMARY SCHOOL**

21 Hillcrest Road (S)289072 Tel: 64684377 Fax: 6469 2024

21 October 2022

## **INFORMATION SHEET ON SCHOOL BUS SERVICES FOR YEAR 2023**

Dear Parents / Guardian,

### **Introduction**

The school invites bus service providers to submit proposals for school bus services via the Information Notice Board for School Bus Services (IBSB) website developed by MOE HQ.

2. Interested bus operators are required to submit the 'Not-To-Exceed' (NTE) (i.e., the maximum) fare for each distance benchmark (i.e. 2km, 4km and 6km). The bus fares will be lower than or equal to the NTE fares during the service period unless there are special circumstances. For students staying beyond the maximum distance range, parents can negotiate fares with the bus operator.

### **School Bus Operator for 2023**

3. The school has appointed **SSTA Pte Ltd** to provide the following services in 2023:
- a. Daily School Bus Services (i.e., for sending pupils from home to school and vice versa); and
  - b. Bus Services for after school activities (i.e., sending pupils home from school after enrichment programmes, supplementary classes or CCA).
4. Parents/Guardian who are interested in taking up the school bus services in 2023 should complete the attached request form and forward it to the bus operator's liaison officer directly by 30 November 2022.

Name of Bus Operator / Liaison officer: SSTA Pte Ltd / Mr Ong Chai Heng  
Tel No/ Hand phone No: 67477246 / 90018385  
Email address: [enquiry@ssta.com.sg](mailto:enquiry@ssta.com.sg)

### **School Bus Fares**

5. Parents/Guardian may discuss their requirements directly with the bus operators to agree on the actual bus fares based on the 'Not to Exceed' Price.

6. The tables below show the 'Not to Exceed' Prices for both the daily school bus services and services for after school activities:

A. Daily School Bus Services (i.e., from home to school and vice versa)

<b>Standard Monthly Bus Fare (9 Months' Collection)</b>						
<b>Distance* / Fees per month</b>	<b>Small bus (10-15 seater)</b>		<b>Medium Bus (15-29 seater)</b>		<b>Big Bus (&gt; 29 seater)</b>	
	<b>2-way</b>	<b>1-way</b>	<b>2-way</b>	<b>1-way</b>	<b>2-way</b>	<b>1-way</b>
Up to 2 km	\$187	\$149	\$171	\$139	\$155	\$123
> 2 km to 4 km	\$208	\$165	\$192	\$155	\$176	\$144
> 4 km to 6 km	\$230	\$181	\$214	\$171	\$192	\$155
> 6 km to 8 km	\$246	\$197	\$230	\$187	\$203	\$165
> 8 km to 10 km	\$262	\$208	\$246	\$197	\$219	\$176
> 10 km to 12 km	\$283	\$230	\$262	\$208	\$235	\$187
> 12 km to 14 km	\$304	\$246	\$278	\$224	\$256	\$203
> 14 km	\$363	\$294	\$337	\$272	\$310	\$251

*Note: Charges for small buses (15 and below seater type) are generally higher due to easier access to pick up points (especially for private landed estates) and shorter journey time.*

B. Bus Services for after school activities (i.e. sending pupils home from school after enrichment programmes, supplementary classes or CCA).

<b><u>CCA / Remedial lesson ferry rates (inclusive of GST)</u></b>	
<b>Distance</b>	<b>Fare Per Month</b>
Up to 2 km	\$55
> 2 km to 4 km	\$65
> 4 km to 6 km	\$75
> 6 km to 8 km	\$85
> 8 km to 10 km	\$95
> 10 km	\$105

7. For students staying beyond the maximum distance range, parents may approach the bus operator directly for negotiation of bus fares.

### Other Information

8. We would like to highlight the following information:
- a. The school bus service is provided for trips to and from the school before and after official school hours. School hours are as follows:
    - i. Daily school timing: 7.30 am to 1.30 pm (Curriculum time)
    - ii. Arrival time in school: between 6.30 am and 7.20 am
    - iii. Departure time from school: 1.45 pm
  - b. The monthly bus fare must be paid directly to the bus operator by the 5<sup>th</sup> day of each month.
  - c. The annual bus fares will be collected over 9 months in January, February, March, April, May, July, August, September and October. There will be no collection in June, November and December. ***School bus services will still be provided on school days during June and November.***
  - d. Please take note of the operator's termination clause, otherwise the fare will still have to be paid.

### Feedback

9. The school will seek feedback from parents/guardian periodically. Parents/guardian may also provide feedback directly to the school. The information gathered will help the school to assess the appointed bus operators' performance and decide whether to renew their contracts or go through the proposal invitation process to appoint new operators.

10. For any feedback concerning the service standards and behaviour of the bus drivers/attendants, parents may contact Mr Loh Chin Boon, RGPS Operations Manager, at 6468 4377 or email him at rgps@moe.edu.sg.

Thank you.

Your Partner in Education,



Mr Loh Yuh Por  
Vice-Principal (Administration)